



Zurich, October 25th 2013

Sue Graham
Head of Operations and Compliance
The Confederation of Tourism and Hospitality
37 Duke Street
London
W1U 1LN

Dear Sue

CTH Level 7 Diploma in International Hotel Management

I write to confirm that Swissôtel Hotels & Resorts and FRHI endorse the above qualification and its inclusion in the Qualifications and Credit Framework.

We believe this qualification will add value to employees and will enhance the professionalism and career prospects of our colleagues and will also enhance the professionalism of any organization they may work for in the future.

We are satisfied as to the structure, content, level and assessment requirements ascribed to this qualification which we believe will enhance professionalism in our industry.

We very much welcome this initiative and look forward to being involved further in the future.

Yours sincerely

A handwritten signature in black ink, appearing to read 'P. Botteron', written over a light blue horizontal line.

Pierre O. Botteron
Vice President Human Resources, Europe