



DATE 08.10.2013

Sue Graham
Head of Operations and Compliance
The Confederation of Tourism and Hospitality
37 Duke Street
London
W1U 1LN

Dear Sue,

CTH Level 7 Diploma in Luxury Brands and Services Management

I write to confirm that IMI University Centre endorses the above qualification and its inclusion in the Qualifications and Credit Framework.

We believe this qualification will add value to employees and will enhance the professionalism and career prospects of our staff and will also enhance the professionalism of any organisation they may work for in the future.

We are satisfied as to the structure, content, level and assessment requirements ascribed to this qualification which we believe will enhance professionalism in our industry.

We very much welcome this initiative and look forward to being involved further in the future.

Yours sincerely

A circular stamp containing a handwritten signature in cursive script. The signature appears to be "Christina Bergoni". The stamp also contains the word "BYZANTINO" in a stylized font.

Christina Bergoni
HR Manager
Hotel Byzantino
Mandara Hotel and Tourism Enterprises SA.