

9th April 2014

Sue Graham
Head of Operations and Compliance
The Confederation of Tourism and Hospitality
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Dear Sue,

CTH Level 4 Diploma in Hospitality Leadership

I write to confirm that InterContinental Hotels Group endorses the above qualification and its inclusion in the Qualifications and Credit Framework.

We believe this qualification will add value to employees and will enhance the professionalism and career prospects of our staff and will also enhance the professionalism of any organisation they may work for in the future.

We are satisfied as to the structure, content, level and assessment requirements ascribed to this qualification which we believe will enhance professionalism in our industry.

We very much welcome this initiative and look forward to being involved further in the future.

Yours sincerely



Raquel Rubio
Director, Global Leadership Development