

9<sup>th</sup> April 2014

Sue Graham  
Head of Operations and Compliance  
The Confederation of Tourism and Hospitality  
37 Duke Street  
London  
W1U 1LN

Dear Sue,

**CTH Level 4 Diploma in Hospitality Leadership**

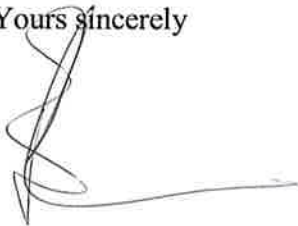
I write to confirm that InterContinental London Park Lane endorses the above qualification and its inclusion in the Qualifications and Credit Framework.

We believe this qualification will add value to employees and will enhance the professionalism and career prospects of our staff and will also enhance the professionalism of any organisation they may work for in the future.

We are satisfied as to the structure, content, level and assessment requirements ascribed to this qualification which we believe will enhance professionalism in our industry.

We very much welcome this initiative and look forward to being involved further in the future.

Yours sincerely



Eileen Sexton-Adams  
Director Human Resources